

**ARTICLE VII**  
**Discontinuance of Water Service**

- Section 1      Service may be discontinued by the Town after five (5) days notice for any of the following reasons:
- (a) For willful or indifferent wastes of water due to any cause.
  - (b) For failure to protect and maintain the service pipe or fixture on the property of the customer in a condition satisfactory to the Town.
  - (c) For molesting or tampering by the customer, or others with the knowledge of the customer, with any meter, connection, service pipe, curb stop, seal, or any other appliance of the Town controlling or regulating the customer's water supply.
  - (d) For failure to provide the Town's employees free and reasonable access to the premises served, or for obstructing the way of ingress to the meter or other appliances controlling or regulating the customer's water supply.
  - (e) For nonpayment of any account for water service, or for any fee or charge accruing under this ordinance.
  - (f) For violation of any rule or regulation of the Town or Loudoun County.
  - (g) For failure to correct cross connection violations as identified and mandated by the Virginia Department of Health's Waterworks Regulations and the Statewide Building Code (BOCA Basic Plumbing Code, P-1605, Protection of Potable Water Supply), as the same may be in effect from time to time.
- Section 2      Discontinuing the supply of water to a premises for any reason shall not prevent the Town from pursuing any lawful remedy by action at law or otherwise for the collection of moneys from the customer.
- Section 3      When water service to a customer has been terminated for any of the above stated reasons, other than temporary vacancy of the premises, it will be renewed only after the conditions, circumstances, or practices which caused the water service to be discontinued are corrected to the satisfaction of the Town and upon payment of all charges due and payable by the customer in accordance with this ordinance.
- Section 4      When it has been necessary to discontinue water service to any premises because of a violation of this ordinance or because of nonpayment of any bill, a charge will be made for turning on the water. This charge shall be equal to the cost incurred by the Town to reconnect service, as determined by the Town Council, and, together with any arrears that may be due the Town for charges against the customer, shall be paid before the water will be turned on.
- Section 5      Restoration of service for nonpayment of bills will be made only during regular working hours, Monday through Friday, 7 am to 3 pm, unless other arrangements are made.
- Section 6      If at the time of such discontinuance of service for nonpayment of bill the customer does not have a deposit with the Town, the Town may require a deposit whether customer is property owner or not as a guarantee of payment of future bills, which deposit shall equal the amount of the estimated bill for one regular billing period and in no case be less than the minimum charge applicable to such service, before the water will be turned on. The deposit will be refunded, without interest, when service has been discontinued, after deducting any charges due on final settlement of the customer's account.